Recommendations 1-6 – On 28 April 2018 we received NHS Ayrshire and Arran’s third update on progress against the recommendations. This submission includes an updated action plan, a detailed narrative of the progress made and the final revised versions of the NHS Ayrshire and Arran Adverse Event Policy and the Policy Application Guidance. The Board continues to report regularly on progress to their Healthcare Governance Committee.

Healthcare Improvement Scotland has reviewed the updated action plan and supporting evidence. We acknowledge the progress that has been made, with a number of actions concluded since the previous update and the remainder on track to be concluded by June 2018. We have provided feedback to NHS Ayrshire and Arran on the information and will receive a further update at the end of July 2018. We are supportive of the Board taking forward implementation of the Being Open programme which supports effective communication with parents, families and staff with regard to adverse events in maternity units and will receive further detail on how this is progressing in the next update.

For further information please visit the NHS Ayrshire and Arran website – http://www.nhsaaa.net/about-us/how-we-perform/review-of-the-management-of-adverse-events-at-ayrshire-maternity-unit/

In addition to the HIS recommendations and requirements detailed in our report; NHS Ayrshire and Arran has undertaken a further piece of assurance work regarding the management of adverse events. NHS Ayrshire and Arran has shared the outputs of this work with HIS and we will be reviewing this and feeding back on this separately.

Recommendation 7 – Scottish Government asked NHS Education for Scotland to convene a working group to make recommendations for a programme of core mandatory update training for midwives and obstetricians in Scotland. The group submitted its report to Government early in 2018. Scottish Government are currently consulting with Medical Directors and Nurse Directors on a set of proposals with a view to rolling out the programme of Core Mandatory Training in the summer.

Recommendation 8 – HIS is continuing to revise the National Framework ‘Learning from adverse events through reporting and review: A national framework for NHSScotland’. This further development work has been based on the findings from the Review of Ayrshire Maternity Unit, University Hospital Crosshouse, NHS Ayrshire & Arran (Adverse Events) as well as wider information such as duty of candour legislation and other relevant data and intelligence. An interim update of the framework incorporating duty of candour requirements will be published in June 2018 while work continues on the more comprehensive revision which will also take account of learning from the first year of implementation of duty of candour legislation.

Healthcare Improvement Scotland is involved in discussions about NHS Ayrshire and Arran becoming a pilot site for ‘Being Open’. A grant proposal was submitted to Scottish Government which highlighted the benefits of ‘being open’ as applied to Maternity and Neonatal Services, providing a model which can be used to scale implementation across all health boards and outlined the project costs involved in carrying out this piece of work. A meeting was held in April 2018 with Scottish Government, NHS Ayrshire and Arran, NHS Lothian and HIS to review and discuss the proposal. A further meeting is being arranged (which will include colleagues from the Maternity and Children Quality Improvement Collaborative (MCQIC)) to discuss the next steps. Further discussions will also be held to
consider a third pilot and the potential for roll out across all NHS boards as part of a breakthrough collaborative.

The HIS Quality of Care Framework, a guide to services and those externally quality assuring them, on what good quality care looks like and how this can be evaluated and demonstrated, was published as a working edition in December 2017. We are developing an adverse event quality assurance model as part of the Quality of Care Approach. More information on the approach can be found here - [http://www.healthcareimprovementscotland.org/our_work/governance_and_assurance/quality_of_care_approach.aspx](http://www.healthcareimprovementscotland.org/our_work/governance_and_assurance/quality_of_care_approach.aspx)