

**EQIA Report For
Scottish Renal Patient Experience Survey**

Date: 18-Jan-10

Policy, Function or Output Details

Section One:	Ownership / Commitments	
1.1 Organisation: NHS Quality Improvement Scotland Including SIGN	1.2 Directorate: Patient Safety and Performance Assessment	
1.3 Person Responsible: Fiona Russell	1.4 Unit: Performance Assessment Unit	
1.5 Output Title: Scottish Renal Patient Experience Survey Reports	1.6 Target Publication Date: 25-Jan-10	
1.7 What stage is it at? Ready to publish	1.8 Status: New	
1.9 This work has been developed : in association with the Scottish Renal Registry		
1.10 What equality data are you aware of being available in relation to the subject matter? The Scottish Renal Registry includes data on age, gender.		

Section Two:	The Output Background
2.1	What is the purpose of this Output To present the findings of the Scottish Renal Patient Experience Survey - a survey of adult patients who were recorded on the Scottish Renal Registry database who were receiving renal replacement therapy (RRT) in November/December 2008. The survey was conducted in two parts, one for dialysis patients and one for transplant patients. The findings are presented in two reports, one for each patient group.
2.2	Which NHS QIS work themes does this relate to? Long-term conditions Give details: Established renal failure is a life-threatening condition which must be treated by renal replacement therapy which comprises either dialysis or a kidney transplant.
2.3	Who are the stakeholders? The stakeholders are NHSScotland staff, particularly those responsible for or involved in renal care; adult patients receiving RRT and their families and carers; the Scottish Renal Registry; and patient groups, such as the Scottish Kidney Federation.

2.4	<p>Who is it to benefit or affect? The output will benefit NHS board multidisciplinary staff who are responsible for or involved in the provision of RRT throughout NHSScotland, as well as adult patients who receive this therapy, their families and carers.</p> <p>In what way? Through taking part in the survey, patients have expressed their degree of satisfaction with various aspects of their care and treatment. The reports highlight actions to be taken by NHS boards to improve the renal patient experience. NHS boards will be responsible for implementing the reports' recommendations for the benefit of patients.</p> <p>Staff, patients and patient groups will gain an increased knowledge of areas where patients think services are doing well and of areas of importance to patients.</p>
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Section Three:	Initial Checklist	
Equality target groups		
Please check the relevant boxes, where it is anticipated that there will be a differential impact on the equality group (due to their membership of that equality group)		
Age: consider children, young people and older people		<input type="checkbox"/>
Disability eg. physical, sensory impairment and learning disability.		<input checked="" type="checkbox"/>
Gender: male, female, transgender and transsexual people		<input type="checkbox"/>
Race/ethnic groups including minorities eg. gypsy travellers, refugees & asylum seekers.		<input checked="" type="checkbox"/>
Religion or belief: religious or other groups with a recognised belief system		<input type="checkbox"/>
Sexual orientation eg. lesbian, gay, bisexual		<input type="checkbox"/>
Cross Cutting Strands		
People in poverty		<input checked="" type="checkbox"/>
Homeless people		<input checked="" type="checkbox"/>
Language or social origins issues		<input type="checkbox"/>
People in Criminal Justice System		<input type="checkbox"/>
People with mental health issues		<input type="checkbox"/>
Marital status including civil partnership		<input type="checkbox"/>

Section Four:	Initial Checklist - Summary Sheet
4.1	<p>Have actual or potential differential positive impacts been identified for one or more equality target groups? No NHS Boards in Scotland will be responsible for implementing recommendations from the reports, taking cognisance of account equality and diversity issues.</p>
4.2	<p>Have actual or potential differential negative impacts been identified for one or more equality target groups? Yes The Scottish Renal Registry is a paperless registry to which all renal units in Scotland contribute fully. The Registry holds records for over 4,000 patients. The renal units and the SRR go to great lengths to ensure full patient registration and the collection of complete and accurate data (for example through regular census activity). The SRR holds records of all patients receiving dialysis or attending transplant clinics. If data relating to a patient is incomplete, the SRR has a robust protocol for renal units to investigate. It is the unit's responsibility to follow up patients who stop attending treatment/clinics.</p> <p>Patients with learning disabilities, disabilities affecting their sight, ability to write or return the survey may not have taken part in the survey. Steps were taken to ensure that the survey form was written in plain English and printed in a large clear font. NHS QIS also offered to provide assistance to anyone who experienced difficulties in completing the survey form.</p> <p>Children were not included in this postal survey. The scope of the survey was to obtain the views of only patients receiving RRT aged 15 years and over who were cared for in adult renal units in Scotland.</p> <p>Translation into community languages was offered and one request was received and translated form provided.</p> <p>There was no cost involved in taking part in the survey and a Freepost envelope was provided for returning the survey to NHS QIS.</p> <p>Accessibility (lifts, ramps, automatic doors) in renal units was the subject of one of the questions in the survey; findings can be found in the reports.</p>

4.3	Additional information and evidence required:				
4.4	<p>Assessment status:</p> <ul style="list-style-type: none"> • Data collection was sufficient for the initial checking Yes • If not what can / should be done to improve it: 				
4.5	<p>This has been subjected to EQIA before No Date:</p> <p>Give details of outcomes etc.</p>				
4.6	<p>What efforts will be made/ have been made to include representatives from the relevant equality target groups as identified in Section 3?</p> <p>It is intended to put a link on the Scottish Kidney Federation's website and the SRR website.</p>				
4.7	<p>How have they been/will they be involved in the development? Two patient representatives were members of the Adult Renal Services Steering Group, the group which oversaw the development of the survey, and also a small subgroup which developed the survey forms.</p> <p>Give details: The survey was piloted in two renal units and a large group of patients took part in this pilot exercise, following which a number of modifications were made to the survey forms. Patients who took part in the pilot included those with sight-related issues and people in poverty.</p>				
4.8	<p>What research or consultation has been/requires to be carried out with regard to the impact on equality target groups as identified in Section 3?</p> <p>None</p>				
Initial Checklist	Recommended actions and sign off				
4.9	<p>Further initial checking No</p> <p>If yes what should be undertaken?</p>				
4.10	<p>Recommendations summary: The scope of the survey was to make recommendations to NHS boards to improve the renal patient experience. The scope does not extend to implementation of the recommendations.</p>				
4.11	<p>No further action is recommended and the conclusions of the initial checklist are accurate and comprehensive <input type="checkbox"/></p> <p>If not give reasons: Publishing date:</p>				
4.12	<table border="1" style="width: 100%;"> <tr> <td style="width: 60%;">Assessors:</td> <td>Start date:</td> </tr> <tr> <td style="height: 40px;"></td> <td></td> </tr> </table>	Assessors:	Start date:		
Assessors:	Start date:				

		Finish date:
Name:	(Lead Assessor)	Date: