Healthcare Improvement Scotland

Who we are
What we do

NHS SCOTLAND

We believe that every person in Scotland should receive the best healthcare possible every time they come into contact with our health service.

We are a national body set up to support our healthcare professionals in Scotland find and use the best advances in medicines, technology and medical practice to improve the quality of healthcare.

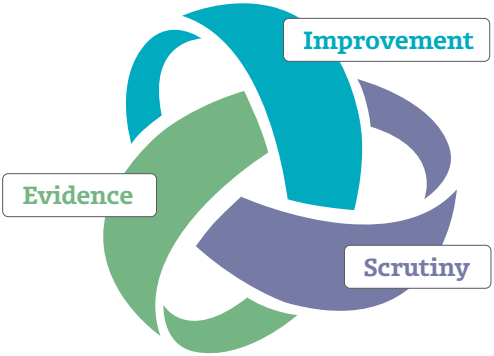
We help make sure that every hospital, every GP practice, and every clinic improves the care they provide you.

Here's how we work.

- **Evidence**
  We gather the strongest evidence to issue the best advice to healthcare professionals.
- **Improvement**
  We work with NHSScotland staff to put that advice into practice.
- **Scrutiny**
  We check that staff are following our advice, then publish reports on our findings.

We describe this as the integrated cycle of improvement, an internationally respected method for bringing about improvements in the quality of healthcare.

Integrated cycle of improvement



You may not notice Healthcare Improvement Scotland in your hospital or your clinic, but we play an important role in helping to put in place the improvements to patient care that matter most to you.

You may also have heard of some key parts of our organisation:

- **Healthcare Environment Inspectorate**
- **Scottish Health Council**
- **Scottish Health Technologies Group, and**
- **Scottish Intercollegiate Guidelines Network (SIGN).**

Our work programme supports the healthcare priorities of the Scottish Government, in particular those in the Healthcare Quality Strategy for NHSScotland.

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HEI Healthcare Environment Inspectorate

scottish health council

Scottish Health Technologies Group

SIGN

The Healthcare Environment Inspectorate, the Scottish Health Council, the Scottish Health Technologies Group and the Scottish Intercollegiate Guidelines Network (SIGN) are part of our organisation.

You can read and download this document from our website. We are happy to consider requests for other languages and formats. Please contact our Equality and Diversity Officer on 0141 225 6999 or email **contactpublicinvolvement.his@nhs.net**