Calling from the UK?
Please dial: 0800 389 7473
Enter participant pass code: 140 221 80 #

Calling from outside the UK?
Please check the email sent with your log in details to access our global dial in codes and enter: 140 221 80 #

Don’t see your country on the global list?
Please dial : +44 1296 480 180.
Enter the participant passcode: 140 221 80 #

Please check with your provider to confirm call charges.

***Press *0 to speak to an operator if you are having any technical difficulties***
NHS Scotland
UK
International

QI CONNECT
Healthcare Improvement Scotland
TIPS FOR A SUCCESSFUL WEBEX

Use the **chat box** to ask questions and get involved in discussions.

If you’re having technical difficulties message the BT Call Manager via the WebEx chat function, or press *0 on your telephone.
If you want to get involved in the conversation, please click on the Chat icon circled in red.

Select **all participants** from the drop down menu, type your message then click send!
WHERE ARE YOU JOINING US FROM?

Please click on the pen icon, circled in red above....
WHERE ARE YOU JOINING US FROM?

Please click on the arrow icon, circled in red above....
QI Connect: our reach

November 2017

665 organisations

@HISQICConnect
COMPETITION TIME…
OUR GLOBAL REACH
CONGRATULATIONS!
All territorial NHS Boards across Scotland are now linking in!
UNIVERSITIES

Queen's University Belfast
Nordic School of Public Health
THE UNIVERSITY of EDINBURGH
University of Strathclyde Glasgow
University of the Highlands and Islands
University of Birmingham
VICTORIA University of Wellington
DE MONTFORT UNIVERSITY LEICESTER
University of Glasgow
Lancaster University
University of Otago
Swansea University
Prifysgol Abertawe
UNIVERSITY of ABERTAY DUNDEE
UNIVERSITY of ABERTAY DUNDEE
MANCHESTER THE UNIVERSITY OF MANCHESTER
UNIVERSITY OF LEEDS
NHS National Institute for Health Research
FOR THE FIRST TIME ....
SPECIAL SHOUT OUT TO...

Prof Craig Ritchie & Team
Professor of the Psychiatry of Ageing
Centre for Clinical Brain Sciences
University of Edinburgh
View recordings of previous QI Connect sessions

You can find information on our previous speakers and view recordings of sessions at the links below.

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<tr>
<th>Presenter</th>
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<td>Mike Buist</td>
<td>Why is it that doctors don’t get the quality and safety agenda?: A look at the issues</td>
<td>29 January 2014</td>
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<td>Professor Paul Batalden</td>
<td>Improving the value of the contribution that social and healthcare services make to health</td>
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<td>Chris Ham</td>
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The QI Connect series now features as an approved resource within ISQua’s Fellowship Programme
NEW PARTNERSHIP...

Q.health.org.uk or @theQcommunity
Session Chair: Dr Brian Robson
Medical Director

Series Manager: Jennifer Graham
Programme Manager

Registration: Michelle De Felice

Project Officer
Jessica Yuill

Admin/Certification: Carmen Forrest

Twitter analytics: Alex Stirling
Dr Peter Kiehlmann
General Practitioner / National Clinical Lead for Focus on Dementia & Joint Inspections
REMEMBER TO TWEET AS YOU LEARN!

#HISQICOnnect

Follow us: @HISQICOnnect
Sally Magnusson
BBC Broadcaster & Writer
Founder of Playlist for Life

PLAYLIST FOR LIFE
Personal music for dementia
Sally Magnusson
Founder and Chair
H&M
Certified Training
People with Dementia

- People with dementia are able to access their memories, helping to restore for periods their sense of identity and belonging, reducing their isolation and enhancing their wellbeing
Family Carers

– Family carers experience a sense of renewed closeness and connection with their loved one, helping to relieve their stress and improve their wellbeing
Health and Care Staff

Care staff and health professionals are better able to provide person-centred care that recognises the individual needs and preferences of people with dementia, reducing people’s loneliness.
The Playlist for Life app

- Designed to make it simple to build a Playlist for Life for someone with dementia.
- Contains reminiscence tools, a simple search function and over a hundred ready-built playlists from the past century.
- Makes it simple to organise a playlist by allowing users to label songs by memory, mood or activity.
- Uses the Spotify music library to allow simple access to over 30 million songs.
- Available now for iPads and iPhones.
What makes a good Community Hub?

• Physical public space
• Somewhere already used by people with dementia
• Space to display an A2 poster
• Space near the poster to display materials which can be taken away by anyone interested
• At least one volunteer who we will train
• Regularly run a Cuppa Time
Dr Peter Kiehlmann

General Practitioner / National Clinical Lead for Focus on Dementia & Joint Inspections
QI CONNECT 2018: INNOVATION & INTEGRATION

**Dr JD Polk**  
Chief Health & Medical Officer  
NASA  
25 January

**Dr Nirav Shah**  
Former Senior Vice President & Chief Officer for Clinical Operations  
Kaiser Permanente  
22 February

**Professor Al Mulley**  
Managing Director, Global Health Care Delivery Science  
Professor of Medicine, Geisel School of Medicine  
The Dartmouth Institute  
29 March

**Atul Gawande**  
Surgeon, Writer & Public Health Researcher  
26 April

**Toby Cosgrove**  
Former President & Chief Executive  
The Cleveland Clinic  
31 May

**Fiona Godlee**  
Editor in Chief  
BMJ  
Date TBC

**Danielle Martin**  
Physician, health care administrator & an associate professor  
University of Toronto  
Date TBC

**Brene Brown**  
Scholar, author, and research professor  
University of Houston Graduate College of Social Work  
Date TBC

**Roy Lilley**  
Health policy analyst, writer, broadcaster and commentator  
Date TBC

**ePatient Dave**  
Cancer survivor and expert in the meaningful use of health IT  
29 November