Welcome to QI Connect
with Lord Nigel Crisp

We will be starting the session very shortly
| ![Question Icon] | Please use the Q&A function to submit your questions for the speaker. |
| ![Record Icon] | This session will be **recorded** and by taking part you consent to this. |
| ![Warning Icon] | In the event of technical issues on our end, please bear with us and we will work to bring the session back at the earliest opportunity. |
| ![Info Icon] | A recording of this session and resources covered will be made available following the session date. |
How to use the Q&A Function

1. Click on the Q&A Icon on the top right of your screen

2. Submit your questions via the Q&A tab*.

3. Like your favourite questions to make them more visible to the chair.

*These will need to be moderated so may take a moment or two to show up on the Featured Qs.
In 2021, we had 5,378 participants engaged with our sessions from 27 countries.

Approximately 1300+ Organisations have engaged with QI Connect since we began in 2014.

This includes 89 Universities & Colleges.

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REMEMBER TO TWEET AS YOU LEARN!

@HISQIICo

Or use the hashtag: #HISQIICo
Lord Nigel Crisp
Author & Speaker on Global Health
Turning the World Upside Down Again

Global health in a time of pandemics, climate change and political turmoil

Nigel Crisp

QI Connect

10th March 2022
Health is made at home – hospitals are for repairs

Turning the World Upside Down Again
Taking off my NHS spectacles

• Health services, prevention of disease, and creation of health

• Health creators, government, civil society and health professionals in post-industrial NHS

• Cross-government approach to health and wellbeing
Health is about physical, mental and social wellbeing

The World Health Assembly 1948
Health and wellbeing

• are about life and freedom, confidence, and the quality of our lives

• our relationships, how we live, and what happens to us at work and at school

• being all that we can be, and living life to the full
Creating health

- providing the conditions in which people can be healthy and helping them to be so.
- what a parent does … and what a good teacher does, a good school, a good community …
- helping create resilient, confident, capable and healthy individuals
Health and wellbeing

- Health services, healthcare – the professionals
- Prevention and protection – government
- Health creation – the health creators
The health creators
The health creators (just a few)

- TR14ers
- Incredible Edible
- Sewing Rooms
Ten behaviours

- Take off our NHS spectacles
- Mental health
- Relationships
- Build on strengths
- Importance of communities
- Meaning and purpose
- Connect and communicate
- Environment matters
- Be entrepreneurial, learning by doing
- Take control
Clinicians as agents of change

• Influencing, engaging, informing, enabling, listening, responding, acting

• Starting at the front of the room and ending up at the back

• Single handed psychiatrist in Bihar, GP in Surrey, nurse or community health worker in Africa
Our health as individuals is intimately connected to

• the health of our communities
• the health of wider society and
• the health of the planet
HEALTH IS MADE AT HOME
HOSPITALS ARE FOR REPAIRS
BUILDING A HEALTHY AND HEALTH-CREATING SOCIETY

NIGEL CRISP

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Golden Jubilee National Hospital
Turning the World Upside Down Again

Global health in a time of pandemics, climate change and political turmoil
Turning the World Upside Down Again

- Powerful high-income countries can learn a great deal from people in lower income ones – and the elite in any country can learn from their poorer communities

- Combining the learning from all countries and all parts of our communities can bring real and sustainable progress

- Re-thinking our ideas about global solidarity, building on relationships between people, and taking action
Not about

- Reverse innovation – patronising and misleading
- Task-shifting – people’s needs are not defined by which professional would deal with them in the west
- Economic language – supply and demand, incentives, businesses ... but about needs, services, motivation, society, real life ...
- Not so much about innovations but about attitudes, behaviours, ways of thinking and of seeing the world ...
High and low income countries

- More disease, more poverty, less resources, powerless in international trade and wider relationships – systems are too weak and can’t deliver

- Changing diseases, new service models and innovation, incentives promote the status quo - systems are too strong and getting in the way
People in those countries

- “The boy died of measles. We all know he could have been cured at the hospital. But the parents had no money and so the boy died a slow and painful death, not of measles, but out of poverty.”  
  Man in Ghana

- “And, of course, things would have gone better if they had listened to me.”  
  Woman in UK
Taking off my western spectacles

- Health workers – community health workers, tecnicos di cirurgia
- Communities – M2M, Toronto Birth Centre
- Wider society – BRAC, Finland
Enhancing western scientific medicine

• Health as part of human life
• Communities, especially women
• Empowering people – economy, rights, and a voice
• Training for the role, not just the profession
• Public health and clinical medicine
Driving improvement in western medicine

- Greater professional competence
- Scientific discovery
- Commercial innovation
- Increased spending and activity
Turning western medicine upside down

- **Greater professional competence** is achieved through patients and communities empowering and being empowered by the professionals ...

- **Scientific discovery** is made relevant by our understanding of society and cultures and of how to apply it. It requires public support ... and accountability

- **Commercial innovation** is effective when undertaken in partnership with health systems, properly regulated, and linked with wider societal goals ...

- **Measures of spending and activity** need to be replaced by measures of social and economic achieved and impact on population as well as individual health.
Turning the World Upside Down Again

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www.routledge.com/9781032212999
Any Questions?

@HISQIConnect
WATCH AGAIN

QI Connect WebEx series

Healthcare Improvement Scotland is currently hosting an exciting line up of monthly WebEx sessions presented by an exceptional global faculty.

Established in 2014, QI Connect provides clinicians with the opportunity to learn from national and international leaders in the field of improvement and innovation. Our reach is global - healthcare professionals from more than 60 countries link in to our QI Connect sessions each month.

Join our sessions from the comfort of your own desk, or catch up on one of our recordings afterwards, to learn from national and international leaders in quality improvement.

Keep up to date with information about future QI Connect sessions by following us on Twitter @HISQICConnect or emailing hcis.QIconnect@hcs.net to be added to our mailing list.

Forthcoming sessions

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<td>Sir Harry Burns</td>
<td>Public speaker</td>
<td>Wellbeing – what is it and what causes it?</td>
<td>29 July 2020</td>
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View recordings of previous QI Connect sessions

You can find information on our previous speakers and view recordings of sessions at the links below.

2020

Online: http://www.healthcareimprovementscotland.org/our_work/clinical_engagement/qi_connect.aspx

YouTube: https://www.youtube.com/channel/UCUjQOmgJ9d_DzhoeKxo7S_Q